

20th December, 2012

Dear Customer,

Pursuant to the Guidelines from PBoC on Carrying out Identity Verification on National Stock of Personal RMB Deposit Accounts, banks are required to verify customers' identification record. Such, Citibank China is conducting an Identity-Verification process for all individual RMB account holders starting at June 2012 to implement real-name system in our bank and protect customers' legitimate rights.

Please provide your personal valid identity document (Passport/HK or Macao Pass/Taiwan's current mainland pass) with one of the following identity document as auxiliary proof of identity to the nearest Citibank China branch in person at your earliest convenience by 28th February 2013.

Second Identification (Issued by China Authorities)

1. Residence Permit for Foreigners
2. Temporary Residence Permits for Foreigners
3. Temporary Residential Permit
4. Work Permit
5. Foreigner's Permanent Residence Permit
6. China Mainland Drivers License
7. Professional license or certificate (e.g. Bar license, CPA)
8. Vehicle Registration
9. Work Visa, Long-term Resident Visa, Students Visa
10. *For Hong Kong, Macao and Taiwan residents — ID cards, Passport or Household Certificate Transcript issued by Hong Kong, Macao and Taiwan Authorities
11. Registration Form of Temporary Residence — with local police station or Census Register Office chop

For more information, please contact your Relationship Manager or call our 24Hr Citiphone Hotline:
Domestic customers please call 800-830-1880 / Oversea customers please call 86-20-3880-1267.

Thanks for your kind support!

Sincerely,

Citibank (China) Co., Ltd